

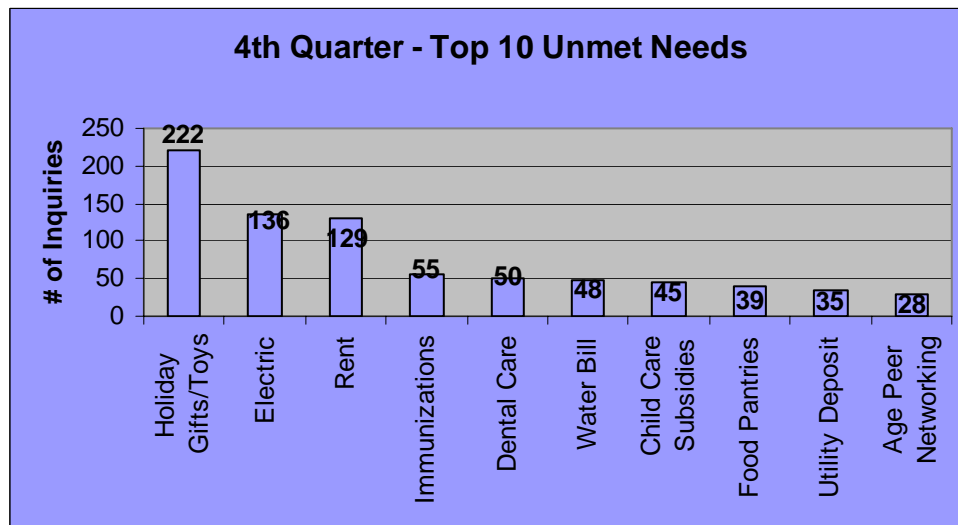
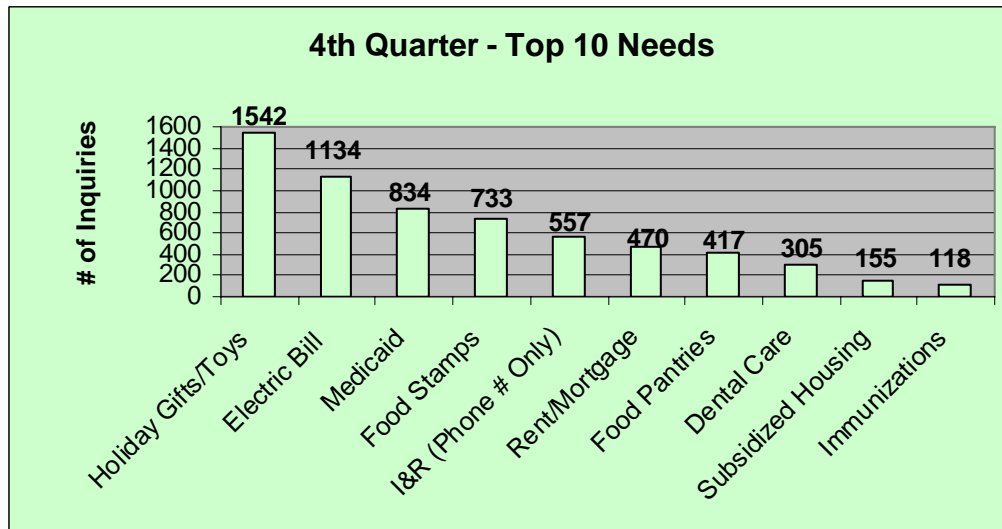


**2-1-1 East Texas  
Fourth Quarter Highlights  
October 1 – December 31, 2009**

**Total Calls 10,340**

The East Texas Area Information Center serves the following 14 counties: Anderson, Camp, Cherokee, Gregg, Harrison, Henderson, Marion, Panola, Rains, Rusk, Smith, Upshur, Van Zandt, and Wood.

**Number of Requests by Service**



2-1-1 Texas is a collaborative partnership of the United Way of Tyler/Smith County and the Texas Health and Human Services Commission.